



TEMPLATE GUIDELINES

- Allow 1-2 hours for template for normal kitchen
- AN ADULT OVER 18 MUST BE PRESENT AND ABLE TO MAKE DECISIONS AND APPROVE COUNTERTOP DETAILS
- Remove and clear everything off countertops to allow for laser measurements
- Existing tile (countertops or backsplash) will need to be removed prior to template. If removing tile backsplash, new drywall will need to be in place.
- If replacing existing countertops, clean off countertop, access to countertop, and surrounding area
- All panels and cabinets must be fully installed, secured in place and leveled within 1/2"
- Farmhouse and Apron sinks must be installed in the cabinets prior to template
- All faucets, sinks, cook tops, and other fixtures needing cutouts are required at time of template. If not, customer can provide specs and takes full responsibility for fitting and must sign off
- Areas with unsupported overhangs may require supports. These are not included in the estimate unless specified. IWS GRANITE & MARBLE, LLC can supply these for an additional fee but must be discussed and ordered at time of template. Supports will need to be installed prior to the installation if supplied by customer
- Discuss seam location and install concerns with templator
- Sign template sheet to make final approval for fabrication (or contact our office for revised quote/details)
- Deposit payment is required before fabrication of project

*If an adult is not present for decision making and cabinets are not ready at time of template, a return trip fee may be charged of a minimum of \$150.

**Any changes to the project after it has been accepted and CAD may be charge of a minimum of \$350

INSTALLATION GUIDELINES

Please understand that conditions such as traffic or previous installs may cause DELAYS. Any arrival time is just an ESTIMATE. You may contact our office to get an update on the time frame of arrival

* ALL PLUMBING AND MAJOR APPLIANCES MUST BE DISCONNECTED PRIOR TO ANY INSTALL APPOINTMENTS. IWS GRANITE & MARBLE, LLC ARE NOT LICENSED PLUMBERS AND/OR ELECTRICIANS AND CANNOT DISCONNECT ANY OF THE FOLLOWING: Sinks, Faucets, or Cooktops (Gas or Electric)

- Create a clear path to the installation area and cover any furniture or floors as residual dust will occur. (Do NOT place plastic on floors)
- If we are not removing your old countertops, please ensure it is removed prior to install (if not, IWS GRANITE & MARBLE, LLC will remove and there will be an additional charge)
- Please have all items removed underneath sink cabinet
- IWS GRANITE & MARBLE, LLC will install the undermount sink with wood mounts and silicone. We suggest allowing everything to set and dry for 24hrs before reconnection of plumbing.
- Please note top mount sink and cooktop, IWS GRANITE & MARBLE, LLC will make the cutout and drop the fixture in to fit. We will not silicone it in place
- Faucets and other accessories must be onsite for installers to verify hole sizes and location
- Any specialized supports required, must be in place or installed prior to installation. This includes support brackets, cleats, columns etc
- IWS GRANITE & MARBLE, LLC recommends to have any appliances that may hinder the installation process moved prior to our arrival. The installers will not be held responsible or liable for the appliances that are not moved prior to installation
- Be aware that minor damage to drywall, mirror, cabinet, wallpaper, paint and/or existing tile may occur during the removal and/or installation of countertops. IWS GRANITE & MARBLE, LLC will not be held liable for damages incurred.
- IWS GRANITE & MARBLE, LLC will take photos of completed installation and will do a final walkthrough. To confirm acceptance of the installation, we will require signature prior to leaving